

# **Brand new to dance/gymnastics classes?**

## *Five Things Every Parent Should Know Before Choosing a Studio...*

- 1. How and when do you get to observe your child in class?**  
Some studios only allow parents to observe their child's class periodically throughout the year. Usually in these cases, all the parents are crammed into a classroom to observe their children. Unfortunately the observation week may occur when your child's sick and/or absent from class. At Tumble 'N Dance we have the one-way observation windows where you can observe your child's class anytime. It is also beneficial to prospective students and their parents to see what a class at TND is like.
- 2. What is the size of the class?**  
If the class has fewer students in it, each child can receive more individual attention, hopefully learn more, and have fun! With younger students it is easier for the teacher to maintain control of the class and make sure students understand the concepts and instructions. A smaller class also allows our teachers to ensure that students are not developing bad habits or improper technique. The students will also have adequate room to participate fully in their class. We accept 12 students per class, but usually the average class size is 8-10.
- 3. Will my child participate in any performances and what are the extras required for these recitals?**  
Most studios put on one recital at the end of the year in a local auditorium. At TND we afford our students the opportunity to participate in two performances per year; one at Christmas time and one in the spring. Students that perform in the recitals must have a costume for each of their dance numbers. Some studios require parents to make their child's costume, or pay a seamstress to make it for them. Also, parents may be required to buy multiple costumes for dance classes. At TND, we select quality, company-made costumes for our students that function as a two-in-one costume. The costumes can easily and creatively be converted for ballet/tap numbers and even gymnastics/jazz/hip hop numbers. This enables the parent to save some money on costumes that will most likely only be worn once. We also do all the measuring and ordering for costumes.
- 4. Can I get immediate assistance and customer service?**  
To have a good experience, it is important to choose a studio that can assist you with details and questions concerning costumes, schedules, payments,

etc. whenever you may need it. Our teachers spend their time in the classroom with your children, and our Office Assistants are located at the front counter to assist you with whatever you may need. Our goal is to provide all parents with the customer service they deserve.

**5. Do you offer online payment or auto draft for tuition and other fees?**

At TND we offer parents the convenience of accessing their TND account 24-7. We use *AKADA-DanceWorks* for safely managing all our accounts. An AKADA link is located on our website. With an activated account, parents can set-up a password upon enrollment, and begin utilizing the online system. Parents can update personal information in the system as needed, view their child's classes, review TND policies, make payments for posted charges, etc. In addition, if you'd like to utilize auto draft, just enter your credit card information on your account page and click the box for "Recurring Billing" and your card on file will be debited for fees as they come due.